

ECD Germany revokation form

To cancel the purchase contract, please fill in the form and send it back to us:

ECD Germany
Industriestraße 21
51545 Waldbröl, Germany
Fax: +49 (0)2247 91683-29
E-Mail: shop@ecdgermany.de

I/we hereby cancel the contract concluded by me/us for the purchase of the following goods or services:

Receipt number/your receipt: _____

Customer number: _____

Article number and description of the goods, if applicable Quantity

Reason for revocation

Goods were ordered on:

Date

Goods received on:

Date

Name and address

Date

Signature (only for written revocation)

Note on the ECD Germany revocation form

Please fill out the form completely and then send it to the address given in the form, by post, fax or e-mail.

Should you not have received an invoice or not have received it, you can alternatively find the receipt number in the order confirmation you have received by e-mail, or online in your customer account.

Receipt number/your receipt

You can find the receipt number on the invoice in the "Invoice" field in the upper right corner. Alternatively, you can enter the number for "Your receipt" in the field below.

The image shows a sample invoice from ECD Germany. The invoice number is 2018-3001010. The date is 02.01.2018. The delivery date is 02.01.2018. The customer ID is 1234567. The agent is Bearbeiter. The reference number is 501123456-123456. The invoice includes a table with columns: Pos., Artkenn., Beschreibung, Term., Menge, ME, Einpreis, Gesamtpreis, Stk. The total amount is 17,39 EUR. The invoice also includes a barcode and the address: Hans Mustermann - Street 123 12345 Sampletown.

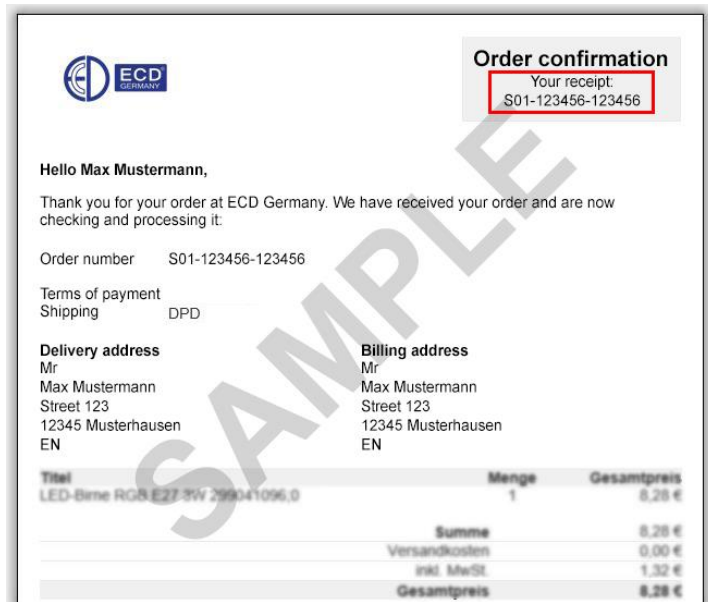
Customer number

The customer number can also be found on the invoice in the field "Invoice" in the upper right corner.

The image shows a sample invoice from ECD Germany. The invoice number is 2018-3001010. The date is 02.01.2018. The delivery date is 02.01.2018. The customer ID is 1234567. The agent is Bearbeiter. The reference number is 501123456-123456. The invoice includes a table with columns: Pos., Artkenn., Beschreibung, Term., Menge, ME, Einpreis, Gesamtpreis, Stk. The total amount is 17,39 EUR. The invoice also includes a barcode and the address: Hans Mustermann - Street 123 12345 Sampletown.

Find your receipt number / your order confirmation receipt

Die Belegnummer finden Sie im grau hinterlegten Feld "Bestellbestätigung" in der rechten oberen Ecke.

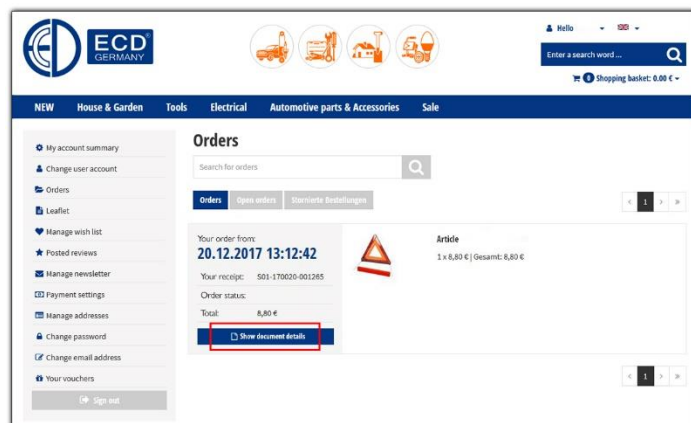


Find your receipt number / your receipt online via the user account

If you have not received an invoice or confirmation email or if you have not received one, you can view it via your user account in our online shop.

Proceed as follows:

- Log in with your usage data.
- Click on your user
- When the "Drop Down" menu opens click on "Orders".
- The area opens, now you can see all your orders in the overview
- Now click on the area "Show receipt details" for the corresponding order.



- Now you can see the details of this order
- Under the item "Order details" you will see "Your receipt:" with the corresponding number.

